

IN THE CLAIMS

Please amend the claims as follows:

Claim 1 (Original): A computer program product, comprising:
a computer storage medium and a computer program code mechanism embedded in
the computer storage medium for causing a computer to control a protocol used for data
communication between a remote receiver and at least one of a device, an appliance, an
application and an application unit, the computer program code mechanism comprising:
 a first computer code device configured to provide plural communications
protocols capable of providing data transfer;
 a second computer code device configured to select a first protocol of the
plural communications protocols to transfer data between the remote receiver and the at least
one of a device, an appliance, an application and an application unit;
 a third computer code device configured to select a second protocol of the
plural communications protocols to transfer data between the remote receiver and the at least
one of a device, an appliance, an application and an application unit;
 a fourth computer code device configured to collect events at the at least one
of a device, an appliance, an application and an application unit;
 a fifth computer code device configured to attempt to transfer the collected
events between the remote receiver and the at least one of a device, an appliance, an
application and an application unit using the first protocol; and
 a sixth computer code device configured to attempt to transfer the collected
events between the remote receiver and the at least one of a device, an appliance, an
application and an application unit using the second protocol after attempting to transfer the
collected events between the remote receiver and the at least one of a device, an appliance, an
application and an application unit using the first protocol.

Claim 2 (Original): The computer program product as claimed in claim 1
wherein the first computer code device comprises a library of code shared between
first and second applications.

Claim 3 (Original): The computer program product as claimed in claim 1,
wherein the first computer code device comprises a dynamically linked library of
code shared between first and second applications.

Claim 4 (Original): The computer program product as claimed in claim 1,
wherein the plural communications protocols comprise at least one of (1) a store and
forward protocol and (2) a direct connection protocol.

Claim 5 (Original): The computer program product as claimed in claim 1,
wherein the plural communications protocols comprise (1) a simple mail transfer
protocol and (2) at least one of (a) a file transfer protocol and (b) a hypertext transfer
protocol.

Claim 6 (Original): The computer program product as claimed in claim 1,
wherein the sixth computer device comprises a seventh computer code device
configured to check for a transmission failure before transferring the collected events using
the second protocol.

Claim 7 (Original): The computer program product as claimed in claim 1,

wherein the sixth computer device comprises a seventh computer code device configured to transfer the collected events using the second protocol in order to increase redundancy.

Claim 8 (Original): A computer program product, comprising:
a computer storage medium and a computer program code mechanism embedded in the computer storage medium for causing a computer to control a data format used for data communication between a remote receiver and at least one of a device, an appliance, an application and an application unit, the computer program code mechanism comprising:
a first computer code device configured to provide plural communications formats capable of providing data transfer;
a second computer code device configured to select a first format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;
a third computer code device configured to select a second format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;
a fourth computer code device configured to collect events at the at least one of a device, an appliance, an application and an application unit;
a fifth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format; and
a sixth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second format after attempting to transfer the

collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format.

Claim 9 (Original): The computer program product as claimed in claim 8,
wherein the first computer code device comprises a library of code shared between
first and second applications.

Claim 10 (Original): The computer program product as claimed in claim 8,
wherein the first computer code device comprises a dynamically linked library of
code shared between first and second applications.

Claim 11 (Original): The computer program product as claimed in claim 8,
wherein the plural communications formats comprise at least two formats selected
from the group consisting of: binary, text, hypertext markup language (HTML), and extended
markup language (XML).

Claim 12 (Original): The computer program product as claimed in claim 8,
wherein at least one of the plural communications formats comprises a compressed
format.

Claim 13 (Original): The computer program product as claimed in claim 8,
wherein the sixth computer device comprises a seventh computer code device
configured to check for a transmission failure before transferring the collected events using
the second format.

Claim 14 (Original): The computer program product as claimed in claim 8,
wherein the sixth computer device comprises a seventh computer code device
configured to transfer the collected events using the second format in order to increase
redundancy.

Claim 15 (Original): The computer program product as claimed in claim 8, further
comprising:

a seventh computer code device configured to provide plural communications
protocols capable of providing data transfer; and
an eighth computer code device configured to select a first protocol of the plural
communications protocols to transfer data between the remote receiver and the at least one of
a device, an appliance, an application and an application unit,
wherein the fifth computer code device is further configured to transfer the collected
events with the first protocol using the first format.

Claim 16 (Original): The computer program product as claimed in claim 8, further
comprising:

a seventh computer code device configured to provide plural communications
protocols capable of providing data transfer; and
an eighth computer code device configured to select a first protocol of the plural
communications protocols to transfer data between the remote receiver and the at least one of
a device, an appliance, an application and an application unit,
wherein the sixth computer code device is further configured to transfer the collected
events with the first protocol using the second format.

Claim 17 (Original): The computer program product as claimed in claim 8, further comprising:

a seventh computer code device configured to provide plural communications protocols capable of providing data transfer; and
an eighth computer code device configured to select a first protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit,
wherein the fifth computer code device is further configured to transfer the collected events with the first protocol using the first format;
a ninth computer code device configured to select a second protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit,
wherein the sixth computer code device is further configured to transfer the collected events with the second protocol using the second format.

Claim 18 (Original): A computer computer-implemented method for causing a computer to control a protocol used for data communication to a remote receiver, comprising:
providing plural communications protocols capable of transferring data;
selecting a first protocol of the plural communications protocols to transfer data between the remote receiver and at least one of a device, an appliance, an application and an application unit;
selecting a second protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

collecting events at the at least one of a device, an appliance, an application and an application unit;

performing a first attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first protocol; and

performing a second attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second protocol after the first attempt

Claim 19 (Original): A computer computer-implemented method for causing a computer to control a format used for data communication to a remote receiver, comprising:
providing plural communications formats capable of providing data transfer;
selecting a first format of the plural communications formats to transfer data between the remote receiver and at least one of a device, an appliance, an application and an application unit;

selecting a second format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

collecting events at the at least one of a device, an appliance, an application and an application unit;

performing a first attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format; and

performing a second attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second format after the first attempt.

20. (New) The computer computer-implemented method as claimed in claim 19, wherein the step of performing a first attempt to transfer the collected events comprises performing an attempt using a first protocol.